

PocketTouch



Digital Order Pad



The UK's leading software developer
in the EPoS sector



EXTRA GARNISH

PocketTouch prompts waiting staff to get the little things right. Trust it to remind servers to ask if the customer prefers fries or if the steak should be medium.

Programme it to your exact requirements.

If an item is sold out, PocketTouch will warn waiting staff: You can't order two lasagnes if PocketTouch knows there is only one left in the kitchen. Plus, for those occasions when an item isn't on the menu, PocketTouch incorporates the option to add custom messages.

Show me the money..

Bills can be printed out via PocketTouch and paid for either at the till or at the table (in conjunction with a wireless credit card terminal). Let the software do the hard work.

PocketTouch prints...

PocketTouch collates and prints all the information you'll need, including names of waiting staff, order time, table number and special instructions.

From table to kitchen...direct.

Once the order is confirmed PocketTouch sends it straight to the kitchen, virtually eliminating mistakes.

Information is clear and legible...Chef can worry about the food and not the handwriting.

Faster service. Chef can get cooking immediately and there is no delay as waiting staff walk the order through to the kitchen.

Waiting staff stay on the floor (which is exactly where they should be). They can continue to take orders until the food is ready to be served.

From table to till...direct

Each order is sent straight to the till. Choose ICRTouch's TouchPoint till software to keep track of every order at every table - from pre-drinks to pudding. When it's time for the final bill the information is already in one place and totalling up is easy.



PocketTouch Enhance Your Business

The professional paper-free way to take food and drinks orders.

This revolutionary software for hand-held devices has been designed and developed specifically for the hospitality and catering industry.

At the touch of a screen, orders are recorded and processed straight to the heart of your kitchen. In conjunction with a wireless credit card terminal, orders can be paid for at the table.

PocketTouch Offers...

Improved customer service - less waiting around

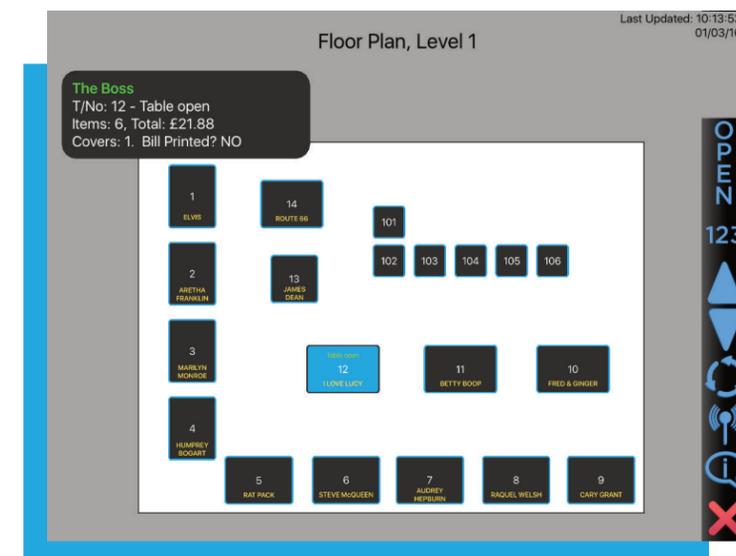
Faster table turnaround

Easy up-selling

User-friendly Floor Plan

PocketTouch offers precision control of it's floor plan. Pinch, zoom and rotate to your heart's content.

Highlight a table to see it's current status, including table open/closed, Total, Items and Bill printed.



Available on any Apple, Windows or Android device.

A low cost addition to your system.



See PocketTouch in action at youtube.com/ICRTouchEPOS

Case Study



Watford Football Club & Centerplate UK

The Watford FC commercial director called in an ICRTouch partner based on recommendations from other premieriership hospitality venues.

The EPoS solution needed to be easy for staff to re-program when the menus changed, and intuitive to use so that there were less mistakes at the till.

THE SOLUTION

- 3 x EPoS Terminals running TouchPoint
- 30 x PocketTouch handheld on Android order pads
- 1x Wireless Router

ICRTouch's TouchPoint EPoS Software was chosen for the tills, it is intuitive and easy to program, linked with PocketTouch order pads to increase efficiency and accuracy of orders taken at the table.

3 x TouchPoint terminals were programmed and installed along with the wireless router. The wireless router was installed in the suspended ceiling above the centre of the restaurant, which provided the best wi-fi coverage for the 30 handheld PocketTouch order pads.

The Watford and Centerplate staff were over the moon and full of praise for the system and the support provided.

The PocketTouch order pads completely changed the order taking process for the staff, allowing orders to instantly and accurately print at the kitchen or bar for preparation, speeding up service and allowing staff to quickly service other VIP guests.

